DEFIANCE COLLEGE
RN TO BSN ONLINE COMPLETION PROGRAM

Preceptor Guide

NRS 476 Community Nursing Clinical

This course is the clinical component of Community Health Nursing. It will include 80 clock hours of clinical within the students’ local health department. The student is responsible for arranging this clinical site within their state of nursing practice. It will include a formal paper including data from the community’s assessment and a clinical project agreed upon by the agency and the student to serve the needs of an underserved population. A formal paper and a presentation are required. The co-requisite for this course is NRS 475 Community Health Nursing.

NRS 498 Nursing Leadership Capstone

This course is the final measure of the nurses’ knowledge, skills and attitudes of the professional nurse in a health care setting. Under the direction and mentoring of a Chief Nursing Officer (CNO) 80 clock hours are required. The following leadership and management skills will be observed: strategic planning, organizational structure and culture, communication, conflict resolution, budget planning and evaluation, human resource issues, power and politics, team-building and working with collaborative multidisciplinary teams. The student is responsible for arranging this clinical site within their state of nursing practice and working with the CNO for a PICOT project (Population/Patient, Intervention/Indicator, Comparison/Control, Outcome and Time). This is to be agreed upon by the CNO and the nursing student. A final paper and presentation of the PICOT project is required. This is to be the capstone and should therefore be scheduled as the last course in the student’s final term. The co-requisite is NRS 480 Nursing Leadership and Management.

Heidi DeSota, DNP, RN
Director of Nursing
Phone: (419) 783-2372
hdesota@defiance.edu

Cathy Behringer
Administrative Assistant
Taskstream Coordinator
Phone: (419) 783-2573
cbehringer@defiance.edu

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RN to BSN Online Completion Program Overview

RN to BSN Online Program Philosophy

The RN to BSN completion program philosophy is guided by the Essentials of Baccalaureate Education for Professional Nursing Practice (2008). This philosophy reflects the faculty's beliefs about the nature of nursing and nursing education, people and their environment, and health and illness. As autonomous professionals who know and value the necessity of interdisciplinary collaboration, baccalaureate generalist nurses are part of an interprofessional health team which provides comprehensive care to individuals, families, and communities.

Nursing includes assessment, diagnosis, and treatment of human responses to actual or potential health problems and the planning, implementation, and evaluation of nursing care. The practice of nursing is based on nursing science, which includes knowledge of principles that govern life processes, the patterning of human behavior, the nature of human beings, and human interaction. The health care needs of individuals, families, and communities are defined within the context of personal, cultural and ethnic values, and social systems that influence function and resources. Therefore, a sound liberal and professional education is required to understand the complexity of responses. The need for evidence-based outcomes to improve human health and patient care is the stimulus for research into nursing practice.

Professional nurses are committed to the overall goal of health promotion, assisting persons of all ages to attain, maintain, and regain their health, and enhancing the quality and safety of their lives. Dedicated to the care and nurturing of the sick and well in order to help them achieve maximum human functioning, nurses help people achieve and maintain a healthy state, meet their basic needs, adapt to changes in their health status, recover from illness, and die with dignity. Humanistic, ethical and scientific principles drawn from nursing science and other fields form the theoretical base of nursing care for individuals, families, and groups. Individuals, families, and communities retain responsibility for their own health and the right to make decisions regarding health care.

People are complex organisms and human behavior and biological functioning are a result of the interaction between individuals and their environment. Humans are endowed with hereditary qualities that may be influenced in temporary or permanent ways by the interaction with others and the environment. Each person possesses strengths and limitations as a result of the interaction of hereditary and environmental factors and these, in turn, create the biological and behavioral potential.

Scientific principles related to the interplay of the mind, body, and spirit form the basis of our understanding of health and illness. Health is a dynamic state in which a person's
developmental and behavioral potential is realized to the fullest extent possible. Illness is the alteration of normal biophysical and social-psychological mechanisms.

**RN to BSN Completion Program Description**

The major in Nursing at Defiance College leading to the BSN degree is a completion program designed for Associate Degree prepared nurses or Diploma prepared nurses who graduated from an accredited nursing program and have a current unrestricted RN licensure. Students must also have a GPA of 2.5 or higher to be admitted into the program. Students must complete the required Defiance College general education curriculum courses as well as the advanced nursing courses. The program will be offered in an online format to accommodate various working schedules. All nursing major courses are offered in an online format. Baccalaureate prepared nurses have a broad base of learning that combines the technical aspects of nursing with the leadership skills necessary to lead in today’s dynamic health care environment. Students will gain additional knowledge in the liberal arts and take nursing courses to prepare them for leadership positions.

Recognizing that the student is already an RN, the focus will be on professional development that includes the following knowledge and skills:

- Examining current issues and trends in health care, such as nursing informatics, and patient care technology
- Developing writing, peer review, presentation, and communication skills through a liberal education
- Learning to apply research within the context of evidence-based practice
- Expanding critical thinking skills and organizational skills as they relate to improving patient care outcomes through prevention and health care education
- Using leadership skills in planning, implementing, and evaluating nursing care and participating in nursing policy development
- Work in interdisciplinary teams to benefit individual patients and underserved populations.
- Develop basic understanding of agency financial and budgetary concerns.
Defiance College
RN to BSN Completion Program
Program Learning Outcomes

1. Develop caring professional values within a legal and ethical framework of nursing practice.

2. Synthesize knowledge from the liberal arts and nursing curriculum to become a provider of quality care in a safe environment.

3. Practice as a nurse generalist within the framework of diversity.

4. Integrate technology into professional nursing practice.
   Incorporate effective communication principles to produce positive professional relationships.

5. Incorporate effective communication principles to produce positive professional relationships.

6. Establish a foundation for lifelong learning and nursing scholarship.

7. Integrate community nursing concepts as a coordinator of care utilizing the nursing process and critical thinking.

8. Apply nursing research and scientific inquiry to fulfill the leadership role of a nursing professional.
The American Association of Colleges of Nursing (AACN) Essentials of Baccalaureate Education for Professional Nursing Practice (1998, 2008) was used to guide course development for the RN to BSN Completion Program. These essentials emphasize concepts such as patient centered care, interdisciplinary collaboration, evidence based practice, quality improvement, patient safety, informatics, clinical reasoning, critical thinking, cultural sensitivity, professionalism, and practice across the lifespan in a health care system that is constantly changing with clients who are complex in their needs. The AACN essentials are as follows:

**Essential I: Liberal Education for Baccalaureate Generalist Nursing Practice**
- A solid base in liberal education provides the cornerstone for the practice and education of nurses.

**Essential II: Basic Organizational and Systems Leadership for Quality Care and Patient Safety**
- Knowledge and skills in leadership, quality improvement, and patient safety are necessary to provide high quality health care.

**Essential III: Scholarship for Evidence Based Practice**
- Professional nursing practice is grounded in the translation of current evidence into one’s practice.

**Essential IV: Information Management and Application of Patient Care Technology**
- Knowledge and skills in information management and patient care technology are critical in the delivery of quality patient care.

**Essential V: Health Care Policy, Finance, and Regulatory Environments**
- Healthcare policies, including financial and regulatory, directly and indirectly influence the nature and functioning of the healthcare system and thereby are important considerations in professional nursing practice.

**Essential VI: Interprofessional Communication and Collaboration for Improving Patient Health Outcomes**
- Communication and collaboration among healthcare professionals are critical to delivering high quality and safe patient care.
Essential VII: Clinical Prevention and Population Health
- Health promotion and disease prevention at the individual and population level are necessary to improve population health and are important components of baccalaureate generalist nursing practice.

Essential VIII: Professionalism and Professional Values
- Professionalism and the inherent values of altruism, autonomy, human dignity, integrity, and social justice are fundamental to the discipline of nursing.

Essential IX: Baccalaureate Generalist Nursing Practice
- The baccalaureate graduate nurse is prepared to practice with patients, including individuals, families, groups, communities, and populations across the lifespan and across the continuum of healthcare environments.
- The baccalaureate graduate understands and respects the variations of care, the increased complexity and the increased use of healthcare resources inherent in caring for patients.

Reference:
Basis of Clinical

Overview
Students in the RN to BSN Completion Program are required to take the following two (2) clinical courses as part of their nursing curriculum:

- **Nursing 476 Community Health Clinical**
  This course is the clinical component of Community Health Nursing. It will include 80 clock hours of clinical within the students’ local health department. The student is responsible for arranging this clinical site within their state of nursing practice. It will include a formal paper including data from the community’s assessment and a clinical project agreed upon by the agency and the student to serve the needs of an underserved population. A formal paper and a presentation are required. The co-requisite for this course is NRS 475 Community Health Nursing.

- **Nursing 498 Nursing Leadership Capstone**
  This course is the final measure of the nurses’ knowledge, skills and attitudes of the professional nurse in a health care setting. Under the direction and mentoring of a Chief Nursing Officer (CNO) 80 clock hours are required. The following leadership and management skills will be observed: strategic planning, organizational structure and culture, communication, conflict resolution, budget planning and evaluation, human resource issues, power and politics, teambuilding and working with collaborative multidisciplinary teams. The student is responsible for arranging this clinical site within their state of nursing practice and working with the CNO for a PICOT project (Population/Patient, Intervention/Indicator, Comparison/Control, Outcome and Time). This is to be agreed upon by the CNO and the nursing student. A final paper and presentation of the PICOT project is required. This is to be the capstone and should therefore be scheduled as the last course in the student’s final term. The co-requisite for this course is NRS 480 Nursing Leadership and Management.

Students are required to spend 80 hours (40 hours on site / 40 hours on project/paper) during the semester focused on clinical learning integral to the respective courses. Students spend their clinical hours at county health departments and with a CNO at a local hospital or higher learning institution with a dean or director of nursing. Designated preceptors provide supervision. Clinical hours are fulfilled through an onsite clinical experience and through an offsite clinical related project that is presented to the preceptor agency in a written, power point, or a pamphlet presentation.
Preceptors are clinical expert nurses who have preferably earned, at a minimum, the BSN degree and have two years of experience. As healthcare and community-based resources, preceptors contribute significantly to the BSN students’ learning and professional socialization. Preceptors and faculty work collaboratively to maximize potential for student learning. Students have the ability to contribute in choosing their own preceptor in the clinical courses. If the student is unsure of possible preceptors or sites, they should contact their course faculty member. The student can also identify others who may be suitable. In any event, the student must notify the course and/or clinical faculty to ensure the preceptor and facility meets the guidelines of the RN to BSN program. The course and/or clinical faculty will ensure the site is suitable. The nursing program director will initiate an Articulation (Affiliation) Agreement with follow-up by the student.

In consultation with their preceptors and faculty, students will determine the clinical activities consistent with the course objectives developed by the faculty. Students will work with their preceptor to define two (2) specific clinical objectives they would like to achieve for the course. Students will be required to track their on-site clinical hours using the electronic forms provided within Taskstream (see pages 24-25). Students will have a minimum of one email or phone call from their clinical faculty during the semester. A clinical site visit is only required if difficulties arise or a visit is requested by the agency, preceptor or student.

Students can distribute their clinical hours across the eight week semester to meet the course objectives, or complete hours in a more concentrated fashion. The student will work with the preceptor based on the student and preceptor needs. Ideally, no student will stay within their employing institution for the clinical experience. No student may be assigned to a unit or direct reporting department where they are employed. Clinical time for which students receive financial or other compensation will not be counted as clinical hours.
Student Requirements for Clinical Courses

All requirements must be completed before the start of any clinical course.

The student is advised to begin the process early so there is no delay in completing the clinical hour requirements for the courses. It is the student’s responsibility to keep all required CPR and immunizations up-to-date. Failure to comply will result in missed clinical opportunities.

1. **ACTIVE UNENCUMBERED RN LICENSURE**

2. **HEALTH REQUIREMENTS**

   1. Verification of DPT immunization within the past ten years;
   2. Verification of immune status or vaccine administration for the following infectious diseases:
      a. Hepatitis B
      b. Mumps
      c. Rubella
      d. Rubeola
      e. Varicella

   3. Mantoux TB Test. If there is a history of a positive PPD, then a chest x-ray less than ten years old is required and/or whatever the agency requires.
   4. Current Influenza Vaccination (Seasonal)

Some health requirements require a YEARLY update and it is the student’s responsibility to assure that the tests are completed and the report is submitted to the RN to BSN Online Completion Program via Taskstream, as indicated below.

Students who are pregnant or think they are pregnant should report their condition to the course faculty. Some health requirements may be waived for pregnant students or for individual students whose situations may warrant such action.

All health records may be put directly into your Taskstream e-Portfolio or emailed to Cathy Behringer (cbehringer@defiance.edu) **If you choose to publish your e-portfolio to the web, you must share link and password with Nursing Administrative Assistant.**
3. CRIMINAL BACKGROUND CHECK

Students are required by state law to complete a criminal background check. Students must be fingerprinted before they begin their initial clinical experience for the purpose of identifying those who may have a criminal record. Students with a criminal record may be denied the ability to participate in clinical study based on agency and Defiance College policies. Results should be mailed directly to the address below.

Background checks from current or previous employers will not be accepted due to the contractual agreement(s) the College has with the clinical agencies. The Criminal Background Check must include BCI and FBI checks. These results need to be sent to:

Cathy Behringer, Administrative Assistant
Attn: Defiance College Nursing
701 N. Clinton Street
Defiance, Ohio 43512

4. MANDATORY DRUG SCREENING

All students enrolled in a clinical course are required to provide a sample for a urine drug screen. This is a requirement among agencies that accept our students for clinical experience. The RN to BSN completion program requires that you get your urine screen done at a local health care facility. Please call ahead of time to assure the availability of personnel and to schedule a time for a 10-panel drug screening urine test. No previous drug screening results will be accepted. Students who have not completed a drug screen will NOT be permitted in any clinical setting. The program director and clinical faculty member will be notified of students who are non-compliant. Should a student’s drug screen be positive, the student must have another drug screen completed within 24 hours at an agreed upon lab, and the results should be sent to the RN to BSN Online Completion Program (see address above). If positive results are obtained, the student will not be able to attend clinical. Students will be responsible for the cost of drug screening, both initial and follow-up, if necessary.

Drug screenings from current or previous employers will not be accepted due to the contractual agreements the College has with the clinical agencies.
5. PROFESSIONAL LIABILITY AND HEALTH INSURANCE

All RN to BSN completion program students are required to have professional liability insurance in the minimum amount of $1,000,000/occurrence and $6,000,000/aggregate during NRS 476 and NRS 498 courses. Defiance College requires that all students carry health insurance through a family, employment, or student policy. See Defiance College Student Handbook & Academic Planner for specific information.

6. CARDIO-PULMONARY RESUSCITATION (CPR) CERTIFICATION

The only certification that is acceptable:
- American Heart Association, BLS for the Health Care Provider

Students need to be certified in CPR before they can participate in clinical course work. It is up to each student to make sure that evidence of CPR certification is provided to the RN to BSN Online Completion Program through the uploading of their card, both front and back, to their personal Taskstream e-Portfolio.

7. HIPAA TRAINING POLICY

Every student in the RN to BSN Online Completion Program is required to read and electronically "sign" the Health Insurance Portability and Accountability Act (HIPAA) Agreement Form through Taskstream. Students may need further training regarding HIPAA prior to beginning clinical experience at individual facilities.

8. IDENTIFICATION BADGES

- All students in the RN to BSN Online Completion Program will wear professional clothing (scrubs & lab coat or slacks/skirt & lab coat). Each student will wear their Defiance College identification badge including RN designation and should be prominently displayed on their outer clothing.
- Identification badges for lab coats will be provided at orientation or through mail and are required for clinical.

Course Specific Requirements: Students are responsible for meeting all requirements mandated in respective course syllabi and the Preceptor Guide.
Process for Beginning Clinical Experience

**Student**
- Attends orientation prior to start of clinical semester (in class or by video)
- Completes pre-clinical requirements
- Completes or is enrolled in NRS 400
- Seeks out local health department for NRS 476 and a hospital CNO or higher education dean or director for NRS 498

**Clinical Course Faculty**
- Approves clinical site
- Provides preceptor with Letter of Introduction to course, Preceptor Guide, and applicable syllabus via email two weeks prior to start of clinical.
- Notifies student of documentation completion and start of clinical
- Ensures preceptor documentation and agency contract is completed by the first week of the semester

**Preceptor**
- Completes and submits Preceptor Information and Preceptor Contract by end of the first week of clinical via Taskstream (see pg. 42 for Quickstart Guide for Evaluators to get started on Taskstream). The Institutional Placement Agreement Form is available upon request for preceptors whose supervisors require permission prior to serving as a preceptor in their facility. Please send requests to cbehringer@defiance.edu.
- Negotiates schedule with student for clinical hours (40 hours on-site)
Responsibilities for Students’ Schedule & Reports

Clinical Faculty

- Works with student during the semester to develop two clinical objectives and clarification on project expectations.
- Will visit student and preceptor only if requested or if any difficulty arises during the academic semester. Otherwise, the evaluation of the agency will be done via email or by phone.
- Ensures students have developed two learning objectives by the second week of the semester as part of their evaluation.

Administrative Assistant

- Ensures that all documentation listed in the Preceptor Guide has been collected and submitted by the preceptor and student by the seventh week of clinical or capstone.

Student

- Develops working relationship with agency and preceptor.
- Coordinates scheduling or clinical hours with preceptor and agency.
- Discusses clinical with instructor and fills out clinical schedule on ongoing basis.
- Calls and schedules an online visit or phone call with clinical instructor and preceptor.
- Develops Student Objectives by first week of the semester. These are two main goals/learning objectives students want to accomplish through this clinical experience. Objectives should be written in the discussion forum in Moodle and shared with preceptor via email.
- Prepares for specific clinical agency experience by reading and orienting to site.
- Participates in clinical as agreed upon with preceptor/instructor.
- Develops proposal for project with preceptor and instructor by third week of the semester per course requirements.
- Completes all clinical requirements by sixth week of the semester.
- Submits final copy of project/paper via Taskstream by stated date on syllabus.
Preceptor Forms and Instructions

Preceptors are required to complete the following electronic forms:

☐ **Preceptor Information:**
*Due by week 1 of clinical*
The information on this form is required by Defiance College RN to BSN Program for accreditation purposes. This form is to be completed by the preceptor through their personal Taskstream account. Log in as “Author.”

☐ **Preceptor Contract:**
*Due by week 1 of clinical*
This form indicates your acceptance of the role as a preceptor with the assigned student. This form is to be completed by the preceptor through their personal Taskstream account. Log in as “Author.”

☐ **RN-BSN Completion Program Institutional Placement Agreement:**
This form may be required by your immediate supervisor to ensure they are aware of your participation and willingness to assist as a preceptor. The form is not mandated by Defiance College RN to BSN Online Program but is available upon request. If needed, please send an email request to cbehringer@defiance.edu.

☐ **Preceptor’s Evaluation of Student Performance:**
*Due at completion of clinical hours or seventh week of semester*
This evaluation form is to be completed by the preceptor through their personal Taskstream account. The student is required to submit their blank performance evaluation to their preceptor through Taskstream before it can be evaluated. The evaluation must be completed by the preceptor no later than the seventh week of the semester in order for the student to be awarded a grade. Log in as “Evaluator.”

☐ **Preceptor’s Interaction Regarding Faculty:**
*Due at completion of clinical hours or seventh week of semester*
This form is to be completed by the preceptor through their personal Taskstream account. The information you provide will assist us in determining how best the faculty can assist you/others in the future. We appreciate your time in providing your feedback. Log in as “Author.”

☐ **Documentation of On-Site Clinical Experience & Documentation of Project Hours Clinical Experience:**
*Due at completion of clinical hours or seventh week of semester*
Both of these separate student forms need to be evaluated within Taskstream by the preceptor, after being completed and submitted by the student. Evaluation of these items consists of reviewing the student’s documentation information in Taskstream and marking it “Meets Requirement” or “Does Not Meet Requirement”, and then “Submitting” the evaluation through the preceptor’s personal Taskstream account. Log in as “Evaluator.”
Form: "Preceptor Information"

- Student's Name: No answer specified
- Preceptor's Name and Credentials: No answer specified
- Certifications: No answer specified
- Official Title: No answer specified
- Email: No answer specified
- Address: No answer specified
- Hospital/Agency Name: No answer specified
- Hospital/Agency Mailing Address: No answer specified
- Work Phone: No answer specified
- Home Phone: No answer specified
- Number of Years in Clinical Practice: No answer specified
- Unencumbered License:
  - Yes
  - No
- Educational Background:
  Please list the name(s) of the school(s) that you attended, along with the degree received, and the corresponding year. The completion of this information is required by CCNE accreditation.
  No answer specified
Form: "Preceptor Contract"

Created by: Nursing Manager
Created On: 11/07/2017 12:08 PM (EST); Last edited: 11/07/2017 12:50 PM (EST)

+ Response is required

- Preceptor Name & Credentials
  - No answer specified

- Student Name
  - No answer specified

- Course
  - ☐ NRS 476 Community Nursing Clinical
  - ☐ NRS 481 Leadership Capstone

- Preceptor Contract Dates
  - Beginning Date: No answer specified
  - Completion Date: No answer specified

- I agree to serve as a preceptor for the above listed student
  - ☐ True
  - ❌ False
  - ☐ Please use this write-in option if you are unsure: 

I accept the following as responsibilities for the duration of the preceptorship. I will:

1. Serve as a resource person, role model, and consultant to the assigned student.
2. Coordinate the clinical experience with the faculty person.
3. Recommend patient/client, family, and community assignments which will help the student integrate classroom theory.
4. Supervise the RN student as appropriate in the clinical settings.
   5. Verify the presence of student at agreed upon clinical dates and times.
   6. Assist in determining the degree to which the student has met the learning objectives during clinical.
   7. Notify the school and student, if possible, at least two weeks in advance if unable to complete this contact.
   8. Notify the faculty, as well as participating agencies, of any client incident requiring a formal report.
   9. Notify the appropriate person in the clinical setting of the times the student will be in attendance.

I attest to the fact that the proposed student is not related to me, is not my immediate supervisor, and is not my employee or subordinate.

- ☐ I've read and agree to the terms listed within this document.
  - ☐ True
  - ❌ False
  - ☐ Please use this write-in option if you are unsure: 

As recognition and agreement to the expectations listed herein, I include the following information in place of my signature:

- My Name & Title
  - No answer specified

- Today's Date
  - No answer specified

Defiance College RN to BSN Online Completion Program clinical course FACULTY is responsible for coordinating, monitoring and evaluating clinical experience. These responsibilities include the following:

1. Orient the preceptor to the philosophy, goals, and objectives of the curriculum and the course via the Preceptorship Guide, the course syllabus, and letter of introduction.
2. Provide appropriate resources for course content.
3. Provide supervision through telephone or e-mail. If needed an on-site visit if requested by student or preceptor.
4. Notify the preceptor if a decision is made to terminate the contract.
### Preceptor Evaluation of Student Performance

<table>
<thead>
<tr>
<th></th>
<th>2-Satisfactory</th>
<th>1-Needs Improvement</th>
<th>0- Unsatisfactory</th>
<th>Score/Level</th>
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<tbody>
<tr>
<td>Took responsibility for own professional growth</td>
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<td>e.g. Clinical hours were fulfilled, requirements were completed, was responsible for meeting course requirements</td>
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<td>Worked effectively with preceptor</td>
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<td>e.g. Was receptive to feedback, worked effectively within the agency</td>
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<td>Used problem-solving and decision making skills with the agency</td>
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<td>e.g. Took initiative in planning, organizing and informing agency of clinical activities to meet course objectives</td>
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<td>Demonstrated accountability, organizational skills which were effective in building collaboration among other members of the agency and the patient population it serves</td>
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<td>e.g. Was knowledgeable</td>
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<tr>
<td>2-Satisfactory</td>
<td>1-Needs Improvement</td>
<td>0- Unsatisfactory</td>
<td>Score/Level</td>
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<td>concerning agency functions, policies and patient populations</td>
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<td>Utilized communication skills which were effective in building collaboration among other members of the agency and the patient population in the agency service</td>
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<tr>
<td>Demonstrated a high standard of ethical and professional conduct in relationship to patients, families and agency staff within the organization</td>
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<td>e.g. Followed all standards set forth by the agency including confidentiality and HIPPA</td>
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<td>Was respectful of the preceptor’s non course responsibilities</td>
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<td>e.g. Was able to initiate own projects, communications were timely</td>
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<tr>
<td>Student learning objective #1</td>
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<tr>
<td>Student learning objective #2</td>
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Form: "Preceptor's Interaction Regarding Faculty"

Created by: Nursing Manager
Created On: 01/15/2018 6:25 PM (EST); Last edited: 01/15/2018 6:25 PM (EST)

- Response is required

Preceptor's Interaction Regarding Faculty

In an effort to improve the RN to BSN program for our students, clinical agencies, and preceptors we welcome any feedback that you feel is valuable in assisting us with this mission.

- Defiance College Course Instructor’s Name:
  - No answer specified

- Student’s Name:
  - No answer specified

- Did you receive information from the RN to BSN Program in a timely manner prior to the start of the semester?
  - Yes  [ ]  No  [ ]

Optional Comment:
- No answer specified

- Did the Course Instructor provide his/her contact information to you?
  - Yes  [ ]  No  [ ]

Optional Comment:
- No answer specified

- Did the Course Instructor provide you with adequate information to facilitate the student in the clinical component of this course?
  - Yes  [ ]  No  [ ]

Optional Comment:
- No answer specified

- Did the Course Instructor email or call you at least once during your time with the student? Visit you if requested?
  - Yes  [ ]  No  [ ]

Optional Comment:
Would you recommend being a preceptor to others?

- Yes  - No

Optional Comment:

No answer specified

Would you recommend this program to others?

- Yes  - No

Optional Comment:

No answer specified

Is the contact with a single course instructor enough to assist you in the role as a preceptor?

- Yes  - No

Optional Comment:

No answer specified

If the faculty contact was not enough, would you like more or less?

- More  - Less

Optional Comment:

No answer specified

Please feel free to share any additional comments below. If you would like to be contacted about your comments, please provide a contact number.

No answer specified
Assessment Notes

Ongoing Assessment
Your assessment of the RN to BSN Completion Student is important on an ongoing basis throughout the semester. If at any time you would like to request a meeting with the clinical course faculty and/or Program Director, we encourage you to contact us.

When assessing adult learners it may be helpful to review adult learning styles (see addendum).

When to Assess
We recommend that you meet with the student at:

- The beginning of the clinical to review the student’s learning objectives and how best the student can meet these objectives
- During the semester to monitor the student’s progress on an ongoing basis
- Final evaluation to determine the student’s performance and verify completion of the clinical requirements by filling out the Preceptor Evaluation of Student Performance once sent to you by student in Taskstream.
The following form is completed in Taskstream by **Clinical Instructor** only:

**Form: "Clinical Evaluation of Agency and Preceptor"**

| Created by: Nursing Manager |
| Created On: 01/15/2018 11:55 PM (EST); Last edited: 01/15/2018 11:55 PM (EST) |

- **= Response is required**

| Today's Date |
| No answer specified |

| Faculty Evaluator Name |
| No answer specified |

| Student Name |
| No answer specified |

| Agency Name |
| No answer specified |

| Preceptor Name |
| No answer specified |

| Is the agency meeting clinical objectives for this course? |
| Yes, objectives are being met. |
| No, objectives aren't being met, and here is why: |

| Is the preceptor meeting clinical objectives for this course? |
| Yes, objectives are being met. |
| No, objectives aren't being met, and here is why: |

| Preceptor has agreed upon hours and goals with student regarding this experience. What are the goals and hours agreed upon? |
| No answer specified |

| Did the agency and/or preceptor provide orientation? |
| Yes, orientation was provided. |
| No orientation was provided, and here is why: |

| Are the experiences the student is involved in meeting the course objectives? |
| No, the course objectives are not being met. |
| Yes, and here are two experiences that the student is taking part in: |

| Would you recommend this agency for future students? |
| Yes, I would recommend this agency. |
| No, I would not recommend this agency, and here is why: |
| No, I would not recommend this preceptor, and here is why: |

| Additional Comments |
| No answer specified |
Student Forms and Instructions

Students are responsible for completing and/or maintaining the following tasks and forms:

Please adhere as closely to the following timelines for contacts as possible:

- The first contact must be within week 5 or 6 of the NRS 480 course start date.
- If the timeline above does not meet the needs of the preceptor, please contact your Defiance College Clinical Course Instructor via phone or email.

☐ Documentation of On-Site Clinical Experience
This form is to be maintained by the student on a weekly basis in Taskstream. The student should have all information listed on the form filled out in its entirety at the time of submission. This form needs to be submitted to the Preceptor (not to the Clinical Instructor) via Taskstream so that they can verify completion of on-site clinical time.

☐ Documentation of Project Hours Clinical Experience
This form is to be maintained by the student on a weekly basis in Taskstream. The student should have all information listed on the form filled out in its entirety at the time of submission. This form needs to be submitted to the Preceptor (not to the Clinical Instructor) via Taskstream so that they can verify project hours for clinical time.

☐ Student’s Assessment of Experience with Preceptor
This form is to be completed and submitted by the student in and through Taskstream to his/her Clinical Course Instructor at the end of the semester.
# Form: "Documentation of On-Site Clinical Experience"

**Created by:** Nursing Manager  
**Created On:** 01/15/2018 11:11 PM (EST); **Last edited:** 01/15/2018 11:11 PM (EST)

- ☐ = Response is required

### People involved in clinical:

<table>
<thead>
<tr>
<th>Student</th>
<th>Preceptor/Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>No answer specified</td>
<td>No answer specified</td>
</tr>
</tbody>
</table>

### When was your clinical experience?

<table>
<thead>
<tr>
<th>Semester</th>
<th>Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>No answer specified</td>
<td>No answer specified</td>
</tr>
</tbody>
</table>

### Date/Hours --- Activity (Brief Description) --- Subtotal Hours

Please list the above information in the box provided (for each day)

- No answer specified

### Total Hours

- No answer specified
### Form: "Documentation of Project Hours Clinical Experience"

Created by: Nursing Manager  
Created On: 01/15/2018 11:13 PM (EST); Last edited: 01/15/2018 11:13 PM (EST)

- **Response is required**

#### People involved in clinical:

<table>
<thead>
<tr>
<th>Student</th>
<th>Preceptor/Agency</th>
</tr>
</thead>
<tbody>
<tr>
<td>No answer specified</td>
<td>No answer specified</td>
</tr>
</tbody>
</table>

#### When was your clinical experience?

<table>
<thead>
<tr>
<th>Semester</th>
<th>Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>No answer specified</td>
<td>No answer specified</td>
</tr>
</tbody>
</table>

#### Date/Hours --- Activity (Brief Description) --- Subtotal Hours

Please list the above information in the box provided (for each day)

No answer specified

#### Total Hours

No answer specified
# Student's Assessment of Experience with Preceptor

**Created by:** Nursing Manager  
**Created On:** 01/15/2018 11:23 PM (EST); **Last edited:** 01/15/2018 11:23 PM (EST)

- **Response is required**

## Please identify the following:

<table>
<thead>
<tr>
<th>Student</th>
<th>Preceptor</th>
</tr>
</thead>
<tbody>
<tr>
<td>No answer specified</td>
<td>No answer specified</td>
</tr>
</tbody>
</table>

## When was your clinical experience?

<table>
<thead>
<tr>
<th>Semester</th>
<th>Year</th>
</tr>
</thead>
<tbody>
<tr>
<td>No answer specified</td>
<td>No answer specified</td>
</tr>
</tbody>
</table>

## Preceptor as a Role Model

**Response Legend:**  
3 = Satisfactory 2 = Needs Improvement 1 = Unsatisfactory

<table>
<thead>
<tr>
<th></th>
<th>3</th>
<th>2</th>
<th>1</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>The preceptor met with me at the agreed upon times.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The preceptor provided open communication and trust during my experience.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The preceptor was supportive of my efforts.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Preceptor as a Resource

**Response Legend:**  
3 = Satisfactory 2 = Needs Improvement 1 = Unsatisfactory

<table>
<thead>
<tr>
<th></th>
<th>3</th>
<th>2</th>
<th>1</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>The preceptor assisted me with needed resources.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The preceptor provided constructive feedback.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Preceptor as a Designer of Instruction

**Response Legend:**  
3 = Satisfactory 2 = Needs Improvement 1 = Unsatisfactory

<table>
<thead>
<tr>
<th></th>
<th>3</th>
<th>2</th>
<th>1</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>The preceptor provided me with an adequate orientation to the facility and role.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The experiences I participated in were meaningful and met the course and my objectives.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>My time was optimized wisely when I was with the preceptor.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
ADULT LEARNING STYLES (Ulrich & Haffer, 2001)

In the 1970s, Malcolm Knowles introduced the concept of andragogy, identifying the general learning processes of adults. The concept is based on five basic principles.

1) Adult learning is characterized as problem centered rather than subject centered and by the need for immediate rather than postponed application of knowledge.

- The learners are interested in solving the problems associated with their assignment (concrete variables directly relating to the individual) rather than integrating abstract subject matter that seems to have no direct bearing on the situation at hand.
- They are interested in learning things that will help them NOW.
- Timing of feedback is important.
- Learning is enhanced if learners are able to apply what they have learned within a short time.
- The longer the interval between performance and feedback, the less likely it is that feedback will have a positive effect on learning.
- Ideally, the preceptor should give feedback immediately after the skill has been performed.
- Feedback should be in terms of the stated learning objectives.
- Feedback should be descriptive rather than judgmental.

Strategies

- Concentrate on providing learning experiences most meaningful to the learner at the time.
- Use problem-centered approach to learning, relating usefulness of material to current or anticipated problem.
- Streamline learning activities presented to those required or relevant to the adult learner in his or her role.
- Schedule applied learning experiences soon after the learner finishes training, so that he or she can apply recently acquired knowledge.

- Provide feedback regarding students' behavior rather than their personal characteristics.

- Provide accurate feedback based on seen or heard observations rather than assumptions or inferences.

- Use neutral description rather than judgment-laden rhetoric, in your feedback.

- Feedback should include the amount of information the learner can use, not the amount you would like to give.

- Feedback should be the basis for sharing ideas and information.

2) Adult learning is related to an adult’s readiness to learn, which is associated with life stage and life tasks.

- A student's learning is enhanced if teaching strategies include acknowledgment of his or her life stage and life objectives, as well as goals.

- Students' readiness to learn is determined by their developmental state and resultant tasks to be accomplished.

- Differences in maturation, tasks they have already accomplished, and cognitive capacity influence both what is learned and the rate of learning.

- Learning needs often become secondary to the preceptee's responsibility to family, job, and community.

- Because adult learners see themselves as achievers, they want to be treated with respect. They avoid situations over which they have little control. They do not want to be told what they can and cannot do, be talked down to, or be pre-judged.

- Adult learners learn best in an environment that does not threaten their self-concept and self-esteem.

**Strategies**

- Attempt to integrate new concepts and ideas with your preceptee's established beliefs, values, and attitudes.
• Expose your student to information in sequencing chunks, rather than bombarding him or her with large amounts of information.

• Be sensitive to the fact that your student's concurrent responsibilities may affect learning readiness and the quality of his or her participation in learning activities.

• Avoid speaking to the adult learner in an authoritarian manner.

3) Adults have accumulated past experiences that serve as resources for learning.

• Learners who have had past experiences with a certain system or with populations of health care consumers often seek additional experiences associated with that system or group.

• This gives them a wealth of experiences from which to draw and a framework on which to build.

Strategies

• Learners who have had past experiences with a certain system or with populations of health care consumers often seek additional experiences associated with that system or group.

• This gives them a wealth of experiences from which to draw and a framework on which to build.

• Try to determine the background knowledge, skills and experiences of your preceptee; recognize your student’s previous abilities and build on them.

• Relate current learning to your student’s past experiences, as appropriate, and project current learning into its future applications.

• Share your own work experiences that might enhance your student’s learning experience.

4) Adults become increasingly independent and self-directed as they age.

• Because of past experiences, adult learners’ problem solve and demonstrate critical thinking strategies before seeking assistance. The learning process is an active process.
• Sometimes students are resentful and resistant when they are not allowed to set their own direction and be actively involved in their own learning.

Strategies

• Involve your student in all phases of the learning process including a collaborative identification of learning needs and development of learning objectives.

• Respect differences in the student’s values, beliefs and interpretations.

5) **Adult learners are more often motivated by internal needs than by external pressures.**

• The teaching role is not one of initiating and motivating the learning process, but rather one of removing or reducing obstacles to learning and enhancing the process after it has begun.

• You need to let the student learn at their own pace, reduce anything perceived as a threat in the learning environment, and help the student focus on learning instead of obligations.

Strategies

• Promote your preceptee’s feelings of adequacy, competency, and security through positive reinforcement.

• Provide a safe, open, non-authoritarian atmosphere.

• Minimize environmental or social variables that restrict learning opportunities. Modify the physical environment to reduce distractions.
Facilitating Learning

Preceptors facilitate learning by using a variety of teaching methods that meet the various learning styles of preceptees by incorporating the following strategies.

Try to use as many of these as possible when teaching your preceptee:

1. **Proceed from the simple to the complex.**
   - Begin with the simplest procedures.
   - Build on the known to reach the unknown.
   - Use terms and examples that are familiar to your preceptee.

2. **Incorporate planned sequences of learning.**
   - Build on known skills and progress in a step-by-step sequence toward goal.
   - Teach tasks in small chunks that are easy to cognitively process.
   - Use the natural breaks or pauses in job sequence to help identify "chunks" or stages for teaching. Each chunk becomes a unit or section of training.

3. **Strive for immediate application of new knowledge, then build on success.**
   - Use new knowledge immediately.
   - Positive reinforcement promotes feelings of success and stimulates student motivation for further learning.

4. **Engage in one-to-one activities with your preceptee.**
   - Informally teach your preceptee, demonstrating skills and using dialogue.
   - Simultaneously assess his or her level of understanding of the process.
   - Use the one-to-one relationship for role modeling as your preceptee observes your behavioral responses.

5. **Use informal teaching sessions with conferencing and dialogue.**
   - Theoretical constructs and skills practice can be reviewed away from the intense work setting.
   - Allow for information processing in a safe environment.

6. **Allow for practice.**
   - Perform the skill in its entirety, first at normal speed and then more slowly.
   - Talk your way through the skill, and invite the preceptee to ask questions.
   - Repeat the demonstration, letting the preceptee copy what you are doing.
   - Finally, let the preceptee perform the task without any assistance.

7. **Validate that learning has occurred**
   - Allow the preceptee to demonstrate the newly acquired skill.
   - Ask simple questions to determine preceptees recall of pertinent information.
   - Be sure the preceptee has mastered the skill and is prepared to build on the simple in order to move to the complex.
A Word About Coaching

The role of the preceptor includes coaching as well as teaching. Using the five-step coaching process, you can effectively guide your preceptor toward achieving specified learning goals.

**Step 1: Clarify the work activities**
At the beginning of the shift, collaborate with the preceptee to plan a timeline indicating how, when, and by whom each activity is to be done.

**Step 2: Review progress and potential or real problems**
Take 5 minutes at the end of each shift (and PRN) to analyze the progress towards goal attainment. The dialogue should be mutually determined. Offer positive and critical feedback using neutral communication.

**Step 3: Set priorities**
Collaborate with the preceptee to prioritize problems, working at meeting the challenges of the most important ones first.

**Step 4: Set objectives for goal attainment**
Mutually define a specific goal for the preceptee to work on and develop interventions for attaining the goal. Include time frames and deadline dates.

**Step 5: Review and evaluate the results**
Together, review the preceptees accomplishments.

All information in this handout was taken directly from:
Directory

**Director of Nursing**
Heidi DeSota, DNP, RN
Phone: (419) 783-2372
Phone: (419) 576-7103
hdesota@defiance.edu

**Administrative Assistant & Taskstream Coordinator**
Cathy Behringer
Phone: (419) 783-2573
cbehringer@defiance.edu

**Moodle**
Location: Defiance Hall, Room 203A and Pilgrim Library, Room 123 (during testing)
Sharon Wiemken (Director of Academic Technology and Online Learning)
Phone: (419) 783-2490 from 8:00 am to 4:30 pm
24-hour Emergency Coverage: (419) 576-0884
swiemken@defiance.edu
moodle@defiance.edu (help desk for Moodle issue)

**Library Staff Resource**
Location: Pilgrim Library, library.defiance.edu
Email: library@defiance.edu [additional after-hours resource]
Chat: library.defiance.edu [FAQs also found here]
Phone: (419) 783-2481
M-Th: 8 am to Midnight, Fri: 8 am to 4:30 pm, Sat: 9 am to 5 pm, Sun: 3 pm to Midnight
*Hours of various services differ and all times are EST

**Taskstream Help**
Phone: 1-800-311-5656
Help Site: https://help.taskstream.com/
Email: help@taskstream.com
Quick-Start Guide
Authors
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ACCESSING YOUR DRF PROGRAM(S)

1. To begin, go to login.taskstream.com and log into Taskstream using your assigned username and password.

![Please sign into your account.

Username
Password
SIGN IN]

2. To access your Directed Response Folio (DRF), click the name of the DRF program from the home page.

![Work on a program

DRF Programs
(Directed Response Folios)

• University College Course-Based →]
3. You will see the structure of your Directed Response Folio (DRF) in the left frame.

4. Find the appropriate standard/course in the structure section and click the desired requirement. The content of the chosen requirement section will be displayed in the right frame area. You can view the directions for the requirement by clicking on Directions. If you would like to see the rubric being used to evaluate your work, click the Evaluation Method link for that requirement.
5. If you need to complete a form, click the **Complete This Form** link.

6. When you are ready to add work, click the button from the **Add** toolbar that corresponds with the type of content you wish to add. You can choose to add **Text & Image**, **Slideshow**, **Standards**, **Attachments**, **Videos**, **Links**, and **Embed Media**. *(Please Note – Depending on settings from your school, not all of these options may be available in your particular assignment/program.)*

![Add toolbar with options]

### ADDING ATTACHMENTS

1. Select the type of file you wish to add.

   If you choose to add a file saved on your computer, click the **Upload from Computer** option.

   ![Upload from Computer]

   - In the attachments window, click **Add Files**.

   - Use the dialog box to find the file(s) on your computer. (You can upload a single file or multiple files. To upload multiple files, press and hold Control (CTRL) or Shift and then click each file individually.)

   - Once you have selected the file(s) you want to upload, click **Open**.
In the next window you can edit your file name(s) and/or add a description (optional) and then click Start Upload.

Once your files have uploaded, click on Upload and Close (remember that you will still have to Submit Work after this step; see the instructions further down for details).

If you choose to add a previously uploaded file, select the Attach a previously uploaded file option, and then select the category of work and the specific work product where the file is attached. Click the Add File button when finished.

If you choose to add work that you created in Taskstream, select the An artifact created in Taskstream option. You will then be able to select the type of work to be added (web page, web folio, etc.), and the specific work you would like to attach. Click the Add File button when finished.

2. When you are done adding attachments, click Save and Return to go back to the main program work area.
SUBMITTING A REQUIREMENT TO YOUR EVALUATOR

1. Click the Submit Work button from the top of the Work tab.

2. Follow the instructions on the screen to submit your assignment and add comments, as necessary.
VIEWING YOUR COMPLETED EVALUATION

1. Click the name of the program from the home page.

   ![Work on a program](image)

   DRF Programs
   (Directed Response Folios)

   - University College Course-Based

2. Click the **Scores/Results** tab and find the work you wish to view.

   ![University College Course-Based](image)

3. Click the **View Report** button associated with the assignment for which you wish to view the evaluation.

   ![Scores/Results Summary](image)

If you have any additional questions or comments, please do not hesitate to contact Mentoring Services at help@taskstream.com or at 800-311-5656, press 2 for support.
Quick-Start Guide
Evaluators
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- EVALUATING WORK ........................................................................... 6
- USING A RUBRIC ............................................................................... 7
- ADDING A FILE .................................................................................. 7
FIND YOUR PROGRAM(S)

1. To begin, go to login.taskstream.com.
2. Log into Taskstream with your assigned username and password.

If you have multiple roles in a DRF Program, click the Evaluator tab.
LOCATING WORK THAT REQUIRES EVALUATION

There are 3 different ways to locate work that requires evaluation.

Option A
Click on Evaluation Required in the All Items area to view items from multiple programs that require evaluation.

Option B
Click on Evaluation Required under the program for which you want to access work.

Option C
Click on the name of the program in which you’d like to evaluate work.
1. In the Evaluation area, to search for a particular author, type the first or last name in the appropriate field, and click Search.

2. You can use the available filter options to view work for multiple authors. After you make your selections, click Continue.

3. You can use the Time Slicing Option to search for work submitted during a certain time period. After you make your selections, click Continue.

You can also search for students whose accounts have expired by checking the Include inactive subscribers box at the bottom of the screen.
EVALUATING WORK

When items are ready to be evaluated, you can access them by clicking the Evaluate button.

To access the evaluation for the work, click Score Work. Depending on the setup of the DRF program, your evaluation type may differ. Evaluation methods in Taskstream include: pass/fail, meets/does not meet requirement, a write in score, an evaluation form, and/or a rubric.
USING A RUBRIC

(Based on the evaluation method selected, you may see a different screen)

1. For each Rubric Criterion, enter the appropriate score. Evaluators can select the score by hovering over or clicking the score tile. If the rubric is set up to allow fractional scores, then evaluators can select a fractional score by using the slide bar.

![Rubric Evaluation Example]

2. Evaluators have the optional ability to add a file to their evaluations. The file can be shared with the Authors and become a permanent part of the evaluation history and reports. The file size is limited to 5 MB, but NOT limited to any one format.

ADDING A FILE

- To add a file, In the Evaluation page, click Browse. The Browse File pop-up window loads.
- Locate your file and click Open. The file populates the file field in the evaluation page.
- In the Name field, enter a meaningful description (maximum 100 characters). If you do not enter a name, the file name displays as the default.
- (Optional) To hide the file from the Author, uncheck Visible to Author.
3. From the bottom of the rubric, select one of the three Next Steps and click Submit Evaluation Now.

If you have any additional questions or comments, please do not hesitate to contact Mentoring Services at help@taskstream.com or at 800-311-5656, press 2 for support.