Defiance College provides digital TV service across campus. Digital cable systems require a television, DVR or other tuner device with a QAM tuner.

How do I know if my TV has a QAM tuner?

Most, but not all, TVs made after 2006 have a QAM tuner built in. If you are unsure, please check your manufacturer’s website for information. Additionally, if your TV remote has the [. ] or [- ] symbol button for easy tuning or is able to display channels with a [. ] or [- ] as in 5.2 or 5-2, your device likely has a QAM tuner. You can also attempt a “channel search” or “auto program” to see if the process resolves the issue.

If my TV has an internal QAM tuner, how do I program my TV?

Most QAM tuner TVs have a “channel search” or “auto program” function that will automatically scan the incoming signals and detect the ones that are available. It may be necessary to do a channel search before your TV will allow you to tune to a specific channel.

1) Go to the TV menu
2) Look for and select an option similar to “channel search” or “auto program”
3) Be sure to select “digital scan” and not “analog scan”
4) The TV will automatically begin searching to identify all available channels

What do I do if my TV does not have an internal QAM tuner?

If your television does not support a QAM tuner, you can update your television to a model with an internal QAM tuner or purchase a digital conversion box. Just like the TV, you should ensure that the conversion box includes a QAM tuner, and not just an ATSC tuner.